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Throughout the Terms and Conditions, when we refer to 'we', 'us', 'our' etc, we are referring to The Carmelite Hotel. When we refer to 'you' we are referring to the user or browser of the Site.

We will be happy to answer any questions which you may have regarding these Terms and Conditions. You can contact us by completing the contact form or any of the other contact methods listed on the [contact](#) page of our Site. We are committed to protecting the privacy of anyone who uses the Site and any personal data which we obtain from you as a result of any enquiries will be processed in terms of our Privacy Policy.

1. Agreement

Accessing or viewing the Site constitutes your acceptance to these Terms and Conditions. If you do not accept these Terms and Conditions you should [EXIT](#) the Site immediately.

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3. Newsletters and Event Information

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4. Exclusions

The Carmelite Hotel shall not be liable to you (whether directly or indirectly and whether as a result of negligence or otherwise) in respect of any losses or damage which you may incur as a result of your use of the Site. We would advise that you read the terms of our [Disclaimer](#). We have taken, and will continue to take, all reasonable steps to ensure that the Site and all information which is published on the Site (including all newsletters) is accurate. We cannot however guarantee:

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- that your access to or use of this site will be uninterrupted, timely or error-free or that defects in information contained on this site will be corrected.

Please [contact us](#) and let us know if you are aware of any inaccuracies, and steps will be taken to correct them.

5. Hyperlinks

This Site may contain hyperlinks to websites operated by other parties. These links are suggested for information only and our inclusion of hyperlinks to such websites does

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6. Alteration of Terms and Conditions

The Carmelite Hotel reserves the right to update or modify these Terms and Conditions. Any changes to these terms and Conditions will be posted on this Site.

7. Complaints

If you have any cause for complaint about this Site please [contact us](#).

8. Severance

If any provision of this Agreement is held to be invalid or unenforceable, such provision shall be struck out and the remaining provisions shall remain in force.

9. General

Your statutory rights are not affected.

10. Jurisdiction

This Agreement shall be governed by and construed in accordance with the law of Scotland, and each of the parties submits to the exclusive jurisdiction of the courts of Scotland.